



Quality Policy Statement

Northern Restoration High Pressure Cleaning and Restoration Services provide a high quality and Professional service to commercial and residential customers throughout Yorkshire, Lancashire and surrounding areas. We are committed, through our quality assurance programme, to maintain the highest levels of customer satisfaction.

We aim:

- To comply with all relevant legislation and adopt the highest possible standards within the cleaning and restoration industry.
- To continually improve the effectiveness of our quality management system.
- To ensure full compliance with the ISO 9001:2008 standard.
- To set quality objectives and targets annually.
- To liaise with our customers to ensure their satisfaction of our quality programme.
- To communicate our quality policy to all our employees and ensure that it is understood.
- To ensure the availability of sufficient resources to maintain our quality assurance programme.
- To review the quality system and quality objectives annually, in accordance with our quality assurance procedures.

The company will apply this quality assurance programme to all contracts.
Therefore, all procedures and instruction detailed in the quality statement are mandatory.

Signature 

Northern Restoration

Position

Owner

Date

01 April 2017

The management of Northern Restoration gives its full support to the implementation of these principles.

